

Aftenro Home

Family Council Meeting Minutes

March 13 2018/ 2:00 PM / 1st Floor Chapel

ATTENDEES

Jan & Jon Polocheck, Al and Arlene Caple, Lee Pedersen, Lance, Sandy and Leandra Petersen, Eva Johnsen, Anne Nynas, Sandra Tinsley, Cindy Talerico, Linda Deenen, Roberta Cline

Staff Moderators

Wendy Lane, Social Services

Guest Speakers: Dawn French, St Croix Hospice

AGENDA

Announcements

1. Welcome to returning family members
2. Marti Brende, Administrator, provided an overview of Aftenro's recent state survey results and the plan of corrections that still needed to be put in place. No deficiencies in resident care were cited, only those things that were systems and facility based were indicated in the correction plan.
3. Shayla Mahmalji, Human Resources, explained how Aftenro fared in the "Brackets for Good" fundraising efforts. She also explained how Aftenro is now utilizing a phone system relay in that voice prompts will guide callers to select which department/person who they are attempting to call by a numeric prompt. Nursing station phone will still

need to have a voicemail activated that will allow family members to leave a voicemail after normal business hours.

4. Wendy made the announcement that Aftenro has instituted a Policy and Procedure on its staff accompanying residents to and from medical appointments. It was explained that even though that Aftenro is not responsible to accompany most residents to medical appointments, the leadership staff would determine on a case by case and medical need of our residents on whether staff would be accompanying residents to those outside medical appointments.

5. Wendy made the announcement of today's guest speaker from St Croix Hospice: Dawn French.

Old Business/follow up on concerns

- The frequency of Family Council meetings was brought up and it was a consensus that for the time being the meetings would be on a monthly basis versus a quarterly basis. This will continue to be asked periodically of the families who are regularly involved.
- **It was announced that both of the sunrooms on each of the new wings on 2nd and 3rd floor have a Water dispensing unit that dispenses both cold and hot water and that tea, cocoa and broth will be available to family and residents.**

New Business

- Wendy announced that there will be the "Sun Spot" sunshine bus at Aftenro on 3/20/18 so that residents can improve their Vit D levels while engaged in a fun social outing.
- An announcement was made on behalf of the Nursing department that all residents will be able to participate in the "Vaccination Clinic" on 3/26/18. This is being done to be compliant with the latest Centers for Disease Control's recommendations for disease prevention in the elderly.
- It was asked by a newer family member that Aftenro consider having Family Council meetings on a Wednesday or Thursday in order to improve meeting attendance. Next month's meeting will be on Thursday April 12, 2018 at 2PM.

Education opportunities

- Today's education was provided by Dawn French of St Croix Hospice. So many good questions were asked and answered. Accolades given to the families who asked those sometimes difficult questions about end of life care. It was a well-received topic of discussion. Thank you Dawn!
- Next month's education plan will be Aftenro's Emergency Plan vs Healing Touch.

ACTION ITEMS

- Wendy will report of overall consensus of the Sun Spot Bus, the Vaccination Clinic and nurse's station voicemail plans.

Next Month's Meeting: April 12, 2018 2PM First Floor Chapel (New Meeting Day)

MARCH AGENDA

- Announcements
- Old Business
- New Business
- Education
 - Healing Touch vs Emergency Preparedness Plan